

## CITY of **BOSTON** PROGRAMS & SERVICES

**Boston Public Schools (BPS):** People needing to register child(ren) in school can always do so at a **BPS Welcome Center**. A Registration Specialist will help you every step of the way, and multilingual support is available.

Learn what you should bring:

<https://www.bostonpublicschools.org/bpscares>

Make an appointment:

<https://booknow.appointment-plus.com/8517c4dg/>

### Boston Public Schools Welcome Center Locations:

<b>Dorchester:</b> 1216 Dorchester Avenue	<b>617-635-8015</b>
<b>Roxbury:</b> 2300 Washington St., 2nd floor	<b>617-635-9010</b>
<b>Roslindale:</b> 515 Hyde Park Avenue	<b>617-635-8040</b>
<b>East Boston:</b> 312 Border Street	<b>617-635-9597</b>

Beginning October 23rd, come to any **BPS Cares Pop-Up Centers** to register for school, receive help in registering for FEMA disaster relief, Mass Health, and other important resources to help families get settled into Boston.

### BPS Cares Pop-Up Centers

<b>Inquilinos Boricuas en Acción (IBA)</b>	<b>617-927-1707</b>
100 West Dedham St., Boston, MA 02118	
Monday 10:00 AM - 4:00 PM; Tuesday 1:00 - 4:00 PM	

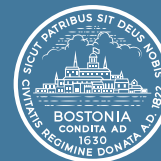
<b>South Boston En Acción</b>	<b>617-268-2549</b>
8 Rev. Burke St.. Suite #151, South Boston, MA 02127	
Wednesday: 10:00 AM - 4:00 PM	

<b>Sociedad Latina</b>	<b>617-442-4299 ext. 106</b>
1530 Tremont St. Roxbury, MA 02120	
Thursdays & Fridays 10:00 AM - 4:00 PM	



# WELCOME TO BOSTON

## A GUIDE TO CITY of **BOSTON** SERVICES FOR NEW RESIDENTS DISPLACED BY HURRICANES



City of Boston  
Mayor Martin J. Walsh

## STEP 1: REGISTER WITH FEMA

**FEMA Individual Assistance Program** provides disaster survivors with information, support, services, and a way to access and apply for disaster assistance. To apply, visit:

[www.disasterassistance.gov](http://www.disasterassistance.gov)

Need help with a FEMA Application? The **FEMA Helpline**, available 7 days a week, from 7:00 AM - 11:00 PM.

**FEMA Helpline: 1-800-621-3362 (1-800-621-FEMA)**

**FEMA TTY: 1-800-462-7585**

**711 or Video Relay Service (VRS) 1-800-621-3362**

## STEP 2: REGISTER WITH MASSACHUSETTS

**MASS 211** responds immediately during times of crisis, to direct callers to services most appropriate for their needs. The Commonwealth of MA runs the Department of Transitional Assistance at 1010 Massachusetts Avenue in Boston, and administers the Family Shelter system. To register:

**MASS 211: 211.** If you are unable to reach 2-1-1 via your telephone/cellphone, please call **1-877-211-MASS (6277)**  
**MASS 211 TTY: 1-508-370-4890**

### OTHER ASSISTANCE

**Food Access:** **Project Bread's** FoodSource Hotline is a multi-language service that can help connect you with:

- WSNAP/NAP Benefits (foodstamps)
- Food Pantries
- Soup Kitchens
- Other nearby Food Resources

**FoodSource Hotline: 1-800-645-8333**

**TTY 1-800 377 1292**

**TEXT 'FOOD' OR 'COMIDA' TO 877-877**

## CITY of BOSTON PROGRAMS & SERVICES

**BOS:311** connects you with trained Constituent Service representatives ready to help you with requests for information and assistance, 24 hours a day, seven days a week. Multilingual services are available.

**BOS:311: 311** on your phone

**Housing Support:** There are a limited number of housing programs that can help displaced persons access housing; rules vary for private or public housing. For guidance, go to: [boston.gov/housingstability](http://boston.gov/housingstability), or call **BOS:311**, and they will help answer your questions.

**BOS:311: 311** on your phone

**Health Care Questions and More:** The Mayor's Health Line is a free, confidential, multilingual information & referral service, open Monday-Friday, 9:00 AM - 5:00 PM & located in the same building as the Department of Transitional Assistance.

**Mayor's Health Line: 617-534-5050 or 1-800-847-0710**  
**Visits welcome at: 1010 Massachusetts Ave., 2nd floor**

**Veteran Support:** Under Chapter 115, financial assistance is provided to Veterans and their families displaced by a natural disaster who have lived in MA for longer than one day. To access MA Department of Veterans Services:

**BOS:311: 311** on your phone

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*Boston is an inclusive, welcoming city. We are dedicated to providing support and resources to those in our community, their friends and their families, who have been impacted by natural disasters across the country.*

*-- Mayor Martin J. Walsh*