

Anonymized business survey last updated on Sept 21, 2023			
Role of contact person (owner, manger, employee)	Where do you currently receive deliveries?	Where do you prefer to receive deliveries?	Are you able to control when most of your deliveries arrive?
Employees	Double park	Front	No
Owner	Double park	Through the front is fine	Yes
Owner	Double park	In the front on BHA	Yes
Owner	Double park	Front on BHA	
Owner	Double park	Yes the front	No
Manager	Double park, Off-street / loading dock	Back door off [street name]	Don't know
	Double park, Off-street / loading dock	Truck parks in the back	Don't know
Owner	Double park	small access through the back	No
Owner	Double park		
Manager	Double park	Easiest on BHA	No
Employee	Double park	no other option than BHA	
Owner			
Employee	Double park	only possible delivery location	
Manager	Double park	Prefers BHA despite having space in the back	Don't know
Employee	Double park	The only option is In front of BHA	No
Manager	Double park	BHA: easiest place	No

What day do you receive deliveries	Around what time do you receive deliveries and how long do deliveries take?	What type of vehicle makes your deliveries?	Does your business offer takeout, curbside pickup or delivery?	If yes, where does the pickup take place?
Tuesday		Large tractor trailer	No	
		Car / van / SUV	Yes	Double park
Saturday		Car / van / SUV	No	Double park
		Box truck	Yes	Curbside parking space, Double park
		Box truck	No	
		Large tractor trailer	No	
			No	
	Changes on a Weekly Basis		No	
Every day	Wednesday is the busiest day for deliveries, and deliveries come before 4pm	Large tractor trailer	Yes	Curbside parking space, Double park
				Double park
Every day	Usually at different times	Box truck, Large tractor trailer		
Every day	Every day except for Sunday, usually in the morning before 3PM	Large tractor trailer	No	
	once a week	Box truck, Large tractor trailer	No	Double park

How long do customers stay at your business?	What is the max number of people who visit your business at one time?	How do your employees arrive to work?	If they / you drive, where do they / you park?
0-15 minutes, 15-30 minutes, 30-60 minutes	10	Bus, Drive	Curbside parking space, Parking lot or driveway
0-15 minutes, 60+ minutes		Bus, Drive	Curbside parking space
60+ minutes		Drive	Curbside parking space
0-15 minutes		Drive	Curbside parking space
0-15 minutes, 15-30 minutes		Drive	Curbside parking space
0-15 minutes	Not many	Bus	
		Bus, Drive	Parking lot or driveway
15-30 minutes	5	Bus, Drive	Curbside parking space
		Walk, Bus, Drive	
0-15 minutes, 15-30 minutes	5	Bus, Drive, Uber / Lyft	Curbside parking space
0-15 minutes	2	Drive	Curbside parking space
15-30 minutes, 30-60 minutes		Bus	
0-15 minutes		Walk	
15-30 minutes		Bus	
0-15 minutes		Walk, Bus, Drive	Curbside parking space, Parking lot or driveway
0-15 minutes		Walk, Bus, Drive	Curbside parking space, Parking lot or driveway

Any additional comments?
They are worried about the lack of space for deliveries and parking, employees who drive park in the parking lot @ Grove Hall's Mecca
He has gotten a citation from the city from loading in front of his business on BHA, believes a loading zone dedicated to his business will be helpful, as well as a parking area dedicated to employees/customers
Customers and employees park where they can
Him employees and him drive to work, and find space wherever they can. Would love dedicated loading/parking space for him van, and is against the idea of lowering BHA from 2 lanes to 1.
Owner was really disrespectful and did not provide answers
Driving employees doing have enough space because people decide to park all day. The owner is fearful that parking losses would hurt the business
Hates American legion + underutilized bike lanes. Says traffic makes it harder for business. Has been in the city for 26 years hasn't seen his opinions or input being addressed, did not want to give info on deliveries
Employees come in two different shift times, both morning (8-3p) and afternoon (3-closing time)
Deliveries: 6 drivers for deliveries, ~3 drives parked at a time Parking: Customers double park, and employees find parking on the side/back streets
Really nice owners, had no deliveries since family does all the shopping themselves, is a sitdown restaurant
Owners are trying to get customers to park in the parking space that they have behind their establishment
Small parking area for employees off street. Others park curbside
Employees park in the back

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Role of contact person (owner, manger, employee)	Where do you currently receive deliveries?	Where do you prefer to receive deliveries?	Are you able to control when most of your deliveries arrive?
Employee		BHA because it is easier	
Manager	Double park, Off-street / loading dock	Easier to deliver off BHA	No
Owner	Double park	BHA is the easiest	No
Employee	Double park		Don't know
Employee	Double park	BHA is the only option	No
Owner			
Employee	Double park	BHA is the best option because space in the back on [street name] is too small	
Employee	Double park		
Co-Owners	Double park		No
Owner			
Employee	Double park, Off-street / loading dock	Owner gets Amazon deliveries, as of late have been going to the locker nearby to get deliveries from there	

What day do you receive deliveries	Around what time do you receive deliveries and how long do deliveries take?	What type of vehicle makes your deliveries?	Does your business offer takeout, curbside pickup or delivery?	If yes, where does the pickup take place?
	3-4 times a week, usually in the morning but sometimes late at night	Box truck, Large tractor trailer	No	Double park
	2-3 times per week	Large tractor trailer	No	
	It depends, usually UPS comes almost everyday	Box truck, Large tractor trailer	No	
	gets deliveries once a month, from online	Box truck	No	
Every day		Box truck, Large tractor trailer	No	
			No	
Every day	Once a day, usually in the mornings	Box truck, Large tractor trailer	No	
	Gets deliveries once every 3 months (very infrequently)	Box truck	Yes	Double park
Every day	Anytime they want/any day	Box truck, Large tractor trailer, Car / van / SUV	Yes	Double park
			Yes	Double park
		Box truck	No	

How long do customers stay at your business?	What is the max number of people who visit your business at one time?	How do your employees arrive to work?	If they / you drive, where do they / you park?
0-15 minutes		Walk, Bus, Drive	Curbside parking space
15-30 minutes, 30-60 minutes, 60+ minutes		Drive	Curbside parking space
0-15 minutes		Bus, Drive	Curbside parking space, Parking lot or driveway
30-60 minutes, 60+ minutes		Bus, Uber / Lyft	
0-15 minutes		Walk, Bus, Drive	Curbside parking space
0-15 minutes		Walk	
0-15 minutes		Walk, Bus	
0-15 minutes		Bus, Drive	Curbside parking space
0-15 minutes, 15-30 minutes	7	Bus, Drive, Uber / Lyft	Curbside parking space
0-15 minutes, 60+ minutes		Walk, Bus, Drive	Curbside parking space
30-60 minutes, 60+ minutes	10	Drive	Parking lot or driveway

Any additional comments?
Customers park on BHA and side street There is a small back area with dumpsters, but its condition and surface material makes it not as ideal for parking
Limited customer parking
Has off street parking space for himself and his employees right on Livingstone
Customers have trouble parking up front because people take spots up to park in all day.
Customers usually drive and walk, of which the drivers double park on BHA when coming in
They receive no deliveries, the owner is the sole employee and his lives right around the corner, and he said "I don't care about what 'they' do on Blue Hill Avenue"
Customers run in and run out
BTM ticketing customers and are not empathetic, which makes them lose business because a customer would not want to get ticketed and have to spend \$40 for a \$10 juice
Really nice owner, they source their ingredients from restaurant depot so no delivery, but there is no space (partially also due to the bus stop in front) for customers to park particularly on the weekends (it is a sit down restaurant). There are more pickups and as mentioned before customers stay longer generally during the weekends. Employees arrive to work by walk, bus and drive, and park wherever there is space. Business is affected by the lack of parking (particularly also due to the new building development across the street and their residents taking up spots), fearful of lack of parking after being 37 years in business; owner is supportive of center running bus lanes
Many employees drive to work, and park in the BPL parking lot, there is competitive parking along BHA and side streets, and ppl park all day in front of the store, with that creating many safety issues, including the 7 vehicle car crash that occurred. The Auto Shop takes up a lot of space with their "broken vehicles"

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Role of contact person (owner, manger, employee)	Where do you currently receive deliveries?	Where do you prefer to receive deliveries?	Are you able to control when most of your deliveries arrive?
Owner	Double park		
Employee	Off-street / loading dock	Loading in the back works the best (on [street name])	No
Employee	Double park	BHA	
Manager	Curbside parking space		No
Owner	Curbside parking space		No
Director			No
Manager	Off-street / loading dock	On Fairway St	
Workforce Development Director	Curbside parking space		
Employee	Curbside parking space		No

What day do you receive deliveries	Around what time do you receive deliveries and how long do deliveries take?	What type of vehicle makes your deliveries?	Does your business offer takeout, curbside pickup or delivery?	If yes, where does the pickup take place?
			No	
Every day	Deliveries come in the morning	Box truck, Large tractor trailer	No	
	Deliveries usually early in the mornings, different days of the week	Box truck, Large tractor trailer	No	
Every day	Everyday except for Sunday: 1-2 deliveries between 11 am and 3 pm, a duration of 15 minutes	Box truck, Large tractor trailer	No	
Friday	10am-5pm, for a duration of 10 minutes	Car / van / SUV	No	
			No	
Every day	10am-7pm/2-3 times a day	Large tractor trailer	Yes	Off-street / loading dock
Every day	9am-5pm	Car / van / SUV	No	
		Box truck		

How long do customers stay at your business?	What is the max number of people who visit your business at one time?	How do your employees arrive to work?	If they / you drive, where do they / you park?
0-15 minutes			
0-15 minutes		Bus, Drive	Curbside parking space, Parking lot or driveway
60+ minutes	25	Walk, Drive	Curbside parking space
15-30 minutes	10	Drive	Parking lot or driveway
30-60 minutes, 60+ minutes	15 (on Saturdays)	Drive	
60+ minutes	15	Bus, Drive	Curbside parking space, Parking lot or driveway
60+ minutes	5	Bus, Drive	Parking lot or driveway
60+ minutes	200	Bike, Bus, Trolley	Curbside parking space
30-60 minutes	4	Drive	Curbside parking space

Any additional comments?
They don't have deliveries to the store, only have counter service, customers tend to run in and double park if they are driving on BHA. Really supportive of emergency vehicles needing more priority on BHA
Some customers walk, some drive, same as employees; there are 6-7 parking spots in the lot, they get filled quickly, because parking spaces on BHA get parked in all day by people who drive in the neighborhood
Employees work from 9am to 7pm
Employees: They work from 8am to 7pm, 3-4 during the weekdays and 8 on Saturday
Notes: The owner lives in Attleboro. Lots of businesses were impacted by the parking loss when the bus lanes were installed on BHA, she has lots of older clients who would not feel comfortable walking any distance to parking at night. Trucks should be detoured to the highway - there are too many on BHA. There needs to be parking regulations on the Northbound side of BHA. People park there all day to take the commuter rail.
Likes parallel parking, and needs more space to beautify
Employees: Work 10am to 6pm, with 6 employees working on avg
Notes: Bus stop at Farway is important, likes wider sidewalks/change to angle parking - safety
Customers + Employees: 99% of customers use the bus, during day shifts, around 50 employees work
Notes: They are conveniently located, which is good for clients, concerned about construction impacts, prefers NYC side bus lanes
Bus lane is a good idea, likes Columbus Avenue, but has concerns about removing parking, used to work as an EMS driver, thought it as cool to have a emergency/bus lane for both buses and emergency vehicles

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Role of contact person (owner, manger, employee)	Where do you currently receive deliveries?	Where do you prefer to receive deliveries?	Are you able to control when most of your deliveries arrive?
Owner	Off-street / loading dock		No
Manager			
Manager	Off-street / loading dock	Parking Lot behind Chase Bank	No
Manager	Curbside parking space, Double park	BHA (its the easiest)	
Manager	Curbside parking space, Double park	BHA	No
Manager	Curbside parking space, Double park	BHA	No
Co-Owner	Curbside parking space, Double park	BHA and River Street (it depends on the size of the truck)	Yes
Owner	Curbside parking space, Double park	BHA	No
Owner	Curbside parking space, Double park	BHA	No
Owner	Off-street / loading dock	In the back, loading dock	Yes
Owner		She brings goods from home, lives nearby	
Owner	Curbside parking space	BHA	No
Manager	Off-street / loading dock	No	Yes
	Curbside parking space		

What day do you receive deliveries	Around what time do you receive deliveries and how long do deliveries take?	What type of vehicle makes your deliveries?	Does your business offer takeout, curbside pickup or delivery?	If yes, where does the pickup take place?
	Every weekday, from 8am-4pm		No	
			No	
Every day	9:30a-7:30p	Box truck, Large tractor trailer	No	
			Yes	Curbside parking space, Double park
			No	
		Box truck, Large tractor trailer	No	
Every day	Morning and Afternoon	Box truck, Large tractor trailer	No	
		Box truck, Large tractor trailer	Yes	Curbside parking space, Double park
		Large tractor trailer	No	
Tuesday	<-- Tuesdays and Thursdays	Box truck, Large tractor trailer	Yes	Curbside parking space, Double park
			No	
			No	
		Box truck, Large tractor trailer	Yes	Curbside parking space
			Yes	Curbside parking space

How long do customers stay at your business?	What is the max number of people who visit your business at one time?	How do your employees arrive to work?	If they / you drive, where do they / you park?
30-60 minutes, 60+ minutes	30 (busiest in the winter)	Walk, Bus, Drive	Curbside parking space
30-60 minutes, 60+ minutes		Bus, Trolley, Commuter rail, Drive	Parking lot or driveway
15-30 minutes		7 Bus, Trolley, Commuter rail, Uber / Lyft	
0-15 minutes		Drive	Curbside parking space
0-15 minutes, 30-60 minutes, 60+ minutes	15	Walk, Drive, Uber / Lyft	Curbside parking space, Parking lot or driveway
15-30 minutes	10	Walk, Bus, Drive	Curbside parking space
0-15 minutes, 15-30 minutes	10	Walk	
60+ minutes	30	Drive	Curbside parking space, Parking lot or driveway
15-30 minutes, 30-60 minutes	8	Drive	Curbside parking space
0-15 minutes, 15-30 minutes	15	Walk, Drive	Curbside parking space, Parking lot or driveway
15-30 minutes, 30-60 minutes		Drive	Curbside parking space
15-30 minutes, 30-60 minutes		Drive	Curbside parking space, Parking lot or driveway
15-30 minutes	20	Walk, Bus, Drive	Curbside parking space, Parking lot or driveway
0-15 minutes		Walk, Bus	

Any additional comments?
Customers and Employees: Customers frequent mostly in the winter, 8-10 employees work from 8am-4pm or 11am-7pm, and the employees who drive carpool
Notes: All customers drive, they offer car washes and oil changes; they want a food truck inside the lot catered to customers (former owner of food truck by the police station); need curbside parking for people to queue; concerned about right turning vehicles crossing over the bike lane; they have someone who manages traffic to not block the entrance to the Jubilee church
Employees are shifted M-F from 9-5pm (10 employees working) and Sat from 9-1pm (4-5 employees working). Most employees live in Boston, and park in the parking lot; she personally likes the third option (center running bus lane and parallel parking)
Employees (3) work in two shifts, 9:30a-2:30p and 2:30p-7:30p
Notes: He trusts that the BTD knows what they are doing
Has been there for 30 years, seemed like manager didn't want to talk with us
Public lot across from Burger King, or wherever they can find
Would love a parking/loading zone for business (sells large appliances like fridges etc)
Loves the way it is, says the parking outside for her customers is convenient
More parking space for [business name] employees (only two parking spaces behind store), and more customer parking ~ASAP~
Owner said he was happy/okay with how the avenue worked for him and his customers, a bit reluctant to give delivery info

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Role of contact person (owner, manger, employee)	Where do you currently receive deliveries?	Where do you prefer to receive deliveries?	Are you able to control when most of your deliveries arrive?
Employee	Curbside parking space, Off-street / loading	In the front (on BHA)	Yes
Manager	Curbside parking space, Double park	Out front on BHA	No
Owner	Double park	On BHA	No
Owner	Double park	In front of house on BHA	No
Manager	Curbside parking space	On BHA	Yes
Owner			
Owner	Off-street / loading dock	In the back, it depends because another store uses it as well, so the front on BHA is fine as well	Yes
Owner	Double park, Off-street / loading dock	Through the back (safer for customers and BHA pedestrians)	Yes

What day do you receive deliveries	Around what time do you receive deliveries and how long do deliveries take?	What type of vehicle makes your deliveries?	Does your business offer takeout, curbside pickup or delivery?	If yes, where does the pickup take place?
		Box truck, Large tractor trailer	No	
		Box truck	Yes	Curbside parking space, Double park
		Box truck	No	
		Box truck, Large tractor trailer	Yes	Double park
Every day		Box truck, Large tractor trailer	No	
			No	
Thursday	Usually W-Fri, morning to early afternoon	Box truck, Large tractor trailer	No	
Every day	Early morning if beverage truck (6:30 am), throughout the day for other goods	Box truck, Large tractor trailer	Yes	Curbside parking space

How long do customers stay at your business?	What is the max number of people who visit your business at one time?	How do your employees arrive to work?	If they / you drive, where do they / you park?
15-30 minutes	7	Drive	Curbside parking space, Parking lot or driveway
15-30 minutes, 30-60 minutes	20	Bike, Bus, Drive	Curbside parking space
60+ minutes		Walk, Bus, Drive, Uber / Lyft	Curbside parking space
0-15 minutes, 15-30 minutes	7	Drive	Curbside parking space
0-15 minutes, 15-30 minutes	6	Walk, Bus	
60+ minutes	3	Drive	Curbside parking space
0-15 minutes, 15-30 minutes		Drive	Curbside parking space
0-15 minutes, 15-30 minutes	15	Bus, Drive	Parking lot or driveway

Any additional comments?
One of the other employee's car got hit while parked on BHA, parking is horrible on the avenue, there is no parking for workers/people tend to hog spots. If they can't find parking on BHA they usually either use the Chase Parking Lot or the public lot behind it
Employees tend to park wherever they can on BHA or in the Chase Parking Lot
Would like 2hr parking in front for customers and parking for owner The mechanics next to them take the space up in front of their shop, so it is really bad for their customers and for their business. For hair, parking is important.
The employees mentioned that they park wherever they can, on the side streets primarily. They would prefer to have a designated spot/zone for the store (particularly for employees) Against bus lane, believes it will create congestion and make their store lose customers
Delivery comes when it can, specifically when certain goods are empty
Business doesn't get deliveries as the owner brings in goods, she believes parking is an issue on BHA and would love a parking zone for herself and her customers in front of the salon
The manager we spoke to said she parks for now on BHA or in the public lot across from Burger King
<ol style="list-style-type: none">1. For takeout and delivery some of the deliveries come in through e-bikes2. The employees and owner parks in the driveway behind3. The biggest issue in the square is parking, there isn't enough enforcement or surveillance. These two tools creates order and safety, and keeps people in line (ticketing based off of speed or illegally parking)4. Proponent of metered parking, people people park all day in front, usually owners and employees and there remains to be not enough parking for customers. However, foot traffic has kept [business name] running5. Proponent of making the bus better but stresses the fact that you can't discourage people from driving6. There are alot of double parking issues because of delivery7. Construction has been difficult for them delivery/parking wise8. Businesses in Mattapan Sq are not supported, there aren't clear pathways to ensure that they are able to own their businesses/buy their property

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Owner	Curbside parking space	In the front on BHA	Don't know
Manager	Curbside parking space		No
Owner	Curbside parking space		No
Director			
Store Manager	Off-street / loading dock	Yes.	
Workforce Development Di	Curbside parking space		
Front Desk	Curbside parking space		No

What day do you receive deliveries	Around what time do you receive deliveries and how long do deliveries take?	What type of vehicle makes your deliveries?	Does your business offer takeout, curbside pickup or delivery?	If yes, where does the pickup take place?
			No	
Every day	11 am ~ 3 pm, takes about 15 minutes	Box truck, Large tractor trailer	No	
Friday	10 am ~ 5 pm, takes about 10 mins	Car / van / SUV	No	
			No	
Every day	10 am ~ 7 pm		Yes	Off-street / loading dock
Every day	9 am ~ 5pm	Car / van / SUV	No	
			No	

How long do customers stay at your business?	What is the max number of people who visit your business at one time?	How do your employees arrive to work?	If they / you drive, where do they / you park?
60+ minutes	8	Walk, Drive	Curbside parking space
15-30 minutes	10	Drive	Parking lot or driveway
60+ minutes	15 people	Drive	
60+ minutes	15	Bus, Drive	Curbside parking space, Parking lot or driveway
60+ minutes	5	Bus, Drive	Parking lot or driveway
60+ minutes	200	Bike, Bus, Trolley	Curbside parking space
30-60 minutes	4	Drive	Curbside parking space

Any additional comments?
<ol style="list-style-type: none">1. This process is stressing the owner out to the point in which she is unable to sleep because she is worried about her business and other businesses going out of business, brings up example of Egleston Square and how the city didn't reach out directly to businesses before changing the environment2. The owner says customers mention that they are scared to take the T3. The flyers updating about the project isn't enough, we need more people out in the field talking to residents and patrons about these updates, because many people don't have the time to join the meetings4. Would like more thought given to car owners/space for her to park, space for her clients, feels like there is preference given to bike/bus riders5. The city has been stalling, they don't reach out individually (her take of situation before we came), people (community members) aren't getting involved like they need to6. The church and car wash customers take up most of the spaces on BHA especially during the weekends7. Doesn't know how Mattapan Square will function with the proposed changes, it is a hub for people down in Milton, people who take 138 up, truck traffic etc...worried about this
The owner lives in Attleboro and also owns Lawson's Barbershop in Egleston Square, at Columbus and Weld, across from the McDonalds. Lots of businesses were impacted by the parking loss when the bus lanes were installed. On Blue Hill Ave, she has lots of older clients who would not feel comfortable walking any distance to parking at night. Trucks should be detoured to the highway - there are too many on Blue Hill Ave. There needs to be parking regulations on the northbound side of Blue Hill Ave. People park there all day to take the commuter rail.
Likes parallel parking. More space to beautify.
Bus stop at Fairway is important. Like wider sidewalk
Conveniently located, good for clients. Concerned about construction impacts. Saw NYC side bus lanes, would prefer that.
Bus lane is a good idea - likes Columbus Ave. Concerns about removing parking. Used to work at EMS, so likes using the bus lanes as an EMS driver.

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Owner	Off-street / loading dock		No
Owner	Curbside parking space, Off-street / loading	if space, in front curbside loading zone	No
Branch Manager			
Owner	Curbside parking space, Off-street / loading	Loading Dock on [street name] - it is not currently usable as it needs to be regraded. It would be good for the city/safer if loading operations happened on [street name] instead of [street name].	
Manager	Off-street / loading dock		No
Owner	Double park	BHA (Easiest)	Yes
MANGER	Curbside parking space, Off street / loading	BHA parking lot	No
Owner	Double park	BHA	Yes
Owner	Double park	BHA	No
Owner	Curbside parking space	BHA	Yes
Owner	Curbside parking space, Off street / loading	Doesn't matter as long as they have a space	No
Employee	Off street / loading dock		No
Owner	Curbside parking space, Double park, Off st	In the Front - BHA	Yes
Manager	Curbside parking space, Double park	BHA	Yes
Owner	Double park	On BHA	No
manger	Double park, Off street / loading dock	reserve a spot in the back	Yes

What day do you receive deliveries	Around what time do you receive deliveries and how long do deliveries take?	What type of vehicle makes your deliveries?	Does your business offer takeout, curbside pickup or delivery?	If yes, where does the pickup take place?
Every day	8 am ~ 4 pm		No	
Every day	noonish		Yes	Curbside parking space, Off-street
			No	
Every day	6:30 am ~ 3 pm		Yes	Off-street / loading dock
Every day	9:30 am ~ 7:30 pm	Box truck, Large tractor trailer	No	
Every day	Through the week	Box truck, Large tractor trailer	Yes, No	
		Large tractor trailer	No	
Monday		Box truck	No	
		Box truck	No	
		Box truck	Yes	Curbside parking space
		Box truck	Yes	Curbside parking space
		Box truck	No	
Friday		Box truck	No	
Friday	After 11 Am	Box truck	Yes	Curbside parking space
		Box truck	No	
Monday		Box truck	No	

How long do customers stay at your business?	What is the max number of people who visit your business at one time?	How do your employees arrive to work?	If they / you drive, where do they / you park?
30-60 minutes, 60+ minutes	25-30	Walk, Bus, Trolley, Drive	Curbside parking space
0-15 minutes, 30-60 minutes	26	Walk, Trolley, Drive	Garage
30-60 minutes		Bus, Drive	Parking lot or driveway
15-30 minutes	~100	Walk, Bus, Drive	Parking lot or driveway
15-30 minutes	6 ~ 7	Bus, Trolley, Uber / Lyft	
0-15 minutes	05-10	Bus, Drive	Curbside parking space
0-15 minutes		Bus, Drive	Parking lot or driveway
60+ minutes	5	Drive	Curbside parking space
60+ minutes	4	Drive	Curbside parking space
0-15 minutes, 15-30 minutes		Bus, Drive	Curbside parking space
0-15 minutes		Walk, Bus, Drive	Parking lot or driveway
15-30 minutes		Walk, Bus, Drive	Curbside parking space, Garage
60+ minutes	10-12	Drive	Curbside parking space
15-30 minutes	10	Walk, Drive	Curbside parking space
15-30 minutes			
0-15 minutes, 15-30 minutes		Walk, Bus	

Any additional comments?
All customers drive. We offer car washes, oil changes, we want a food truck inside the lot (former owner of food truck by police station) to cater to customers. Need curbside parking for people to queue. Concerned about right turning vehicles crossing over the bike lane. They have someone who manages traffic to not block entrance to [church name].
Can the city create an opening at the edge of the city's parking lot so people can easily walk from the lot to the restaurant? Can the city create a proper curb cut to the church next door to the restaurant? There is an informal one now.
Most employees live in Boston and park in the parking lot. She personally likes the 3rd option: bus lane, parallel parking.
Staff is generally local, from Dorchester, Hyde Park, a few live in Revere and Quincy. Cabs on [road name] interfere with deliveries. People who park in the alley (unauthorized parking) are also interfering. If the loading dock on [road name] was fixed, then you could decrease the need to use the alley on [road name].
They trust that we are transportation professionals and know what we are doing.
Sometimes the parking lot is full, and it makes it hard for receiving deliveries.
loading zone + parking in the front, sometimes there isn't a space for parking, a quick zone for customers.
issue of parking, no other problems, they would like to have more parking for customers and business owner and employees.
"It's not going to work having a center running bus lane, as it's going to take out parking spots that are needed for our clients "
I live in the same building, so I don't commute to work. need parking for customers, the Ave is so loud especially, with the service truck siren
all good

Anonymized business survey last updated on Sept 21, 2023			
Role of contact person (owner, manger, employee)	Where do you currently receive deliveries?	Where do you prefer to receive deliveries?	Are you able to control when most of your deliveries arrive?
Owner	Double park	BHA	Yes
Manger	Curbside parking space, Double park	BHA	No
Owner	Curbside parking space, Double park	On the front BHA	No
Manger	Double park		No
Employee	Curbside parking space	from the back / Side street	Yes
Manger	Curbside parking space	as the owner brings goods, we prefer	Yes
Manger	Double park	No space available	No
Manger	Curbside parking space, Double park	In the front BHA	No
Manger	Double park	on warren st	Yes, No
Manager	Curbside parking space, Double park	On BHA	No
Manager	Double park	On BHA is best even though there is a side entrance	No
Employee	Double park	No loading dock or back area, BHA is the only option	No
Employee	Curbside parking space, Double park	Receive some deliveries on [street name] (side street) but challenging because road is one way and very skinny	No
Owner	Double park	Has to be in the front; no back area or door, storage in the basement (only 1-3 deliveries per month)	No
Employee	Double park	Back door but no parking access, best in the front thry the front door; owners buy and bring materials directly	No

What day do you receive deliveries	Around what time do you receive deliveries and how long do deliveries take?	What type of vehicle makes your deliveries?	Does your business offer takeout, curbside pickup or delivery?	If yes, where does the pickup take place?
	10 am	Box truck	No	
		Box truck, Large tractor trailer, C	No	
		Box truck	Yes	Curbside parking space, Double pa
		Box truck, Large tractor trailer	Yes	Curbside parking space
Every day		Car / van / SUV	Yes	Curbside parking space, Double pa
Every day		Car / van / SUV	No	
Friday		Box truck, Large tractor trailer, C	Yes	
		Box truck	No	
Monday		Box truck		
		Box truck	No	
Tuesday, Thursday and Saturday	Mornings	Box truck	Yes	Curbside parking space, Double park
Every day	Mornings	Box truck	No	N/A
Wednesdays, Thursdays	Mornings	Box truck	Yes	Curbside parking space, Double park
	1-3 deliveries per month	Van	No	N/A
		Car	Yes	Double park

How long do customers stay at your business?	What is the max number of people who visit your business at one time?	How do your employees arrive to work?	If they / you drive, where do they / you park?
		Walk, Drive	Curbside parking space
15-30 minutes, 30-60 minutes, 60+ m	+10	Walk	
0-15 minutes	08	Walk, Bike, Bus	
0-15 minutes, 15-30 minutes	8-9	Bus, Drive, Uber / Lyft	Curbside parking space
15-30 minutes		5 Bus, Drive	Curbside parking space
15-30 minutes	5-8	Drive	Curbside parking space
0-15 minutes	8-15		Curbside parking space
0-15 minutes		10 Drive	Curbside parking space
0-15 minutes		Bus	
0-15 minutes		10 Drive	Parking lot or driveway
15-30 minutes		5 Bus, Drive	Curbside parking space, Parking lot or driveway
0-15 minutes		Walk, Bus	N/A
0-15 minutes		5 25% Walk, 75% Drive	Parking lot or driveway
0-15 minutes, 15-30 minutes		Bus	N/A
0-15 minutes, 15-30 minutes		Walk, Bus, Drive	Curbside parking space (and side street)

Any additional comments?
Double / Triple parking
I would like to have a dedicated loading zone.
sometimes the customers get tickets and this so bad for their satisfaction; also, I woul
Loading Zone + Parking in the front
owner just drives back and forth until finds a park in the front or in the corner.
the first and the last week, the auto shop parks in the front of the businesses and don
Would like reserved spots for [business name] at front of store for delivery and emplo
Manager feels changes won't terribly effect the business because there are so many access points (located right on intersection), concerned about having an area for deliveries along BHA but likes bus lanes for getting employees to work and people into business
*NOTE: Survey completed in Spanish
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